

DOCUDRIVEN'S SCANNING SERVICES HELP HOLISTIC HEALTH CLINIC CONVERT QUICKLY & EASILY TO NEW EHR SYSTEM

Case Study

DocuDriven
Optimize Your Business

Healthcare

OVERVIEW

Images Scanned: 330,000

Boxes Scanned: 86

Patient Folders: 2,570

Contract to Start Date: <2 weeks

Cost: Within Budget

Timeline: 3 weeks

"DOCUDRIVEN BENT OVER BACKWARDS TO WORK WELL WITH US. MUCH APPRECIATED."

-DR. OWEN MILLER, HOLISTIC HEALTH CLINIC

CHALLENGE

Holistic Health Care (HHC), a naturopathic primary care practice in Tacoma, WA, was looking for a scanning partner to rapidly convert their patient files into their new EHR system. After attempting to transfer the files themselves, they determined that they needed to find a trustworthy service provider to meet their needs more quickly. They needed someone who could, "do the work accurately and not lose the documents during the process that previously we so closely guarded in the paper form," explained Dr. Owen Miller.

SOLUTION

After speaking with various companies and completing a test box, HHC decided to use DocuDriven to scan and digitize their files. "Phone conversations with other companies confirmed that DocuDriven was recommending the industry's best practices." After discussing the pros and cons of completing the project on-site or off-site, HHC decided that DocuDriven could complete the project off-site while readily allowing access to their working documents. "DocuDriven also offered the lowest price and found ways to save us money several times during the scanning process," stated Dr. Miller.



RESULT

DocuDriven delivered on their promise. Throughout the process, files were stored securely and scanned with accuracy. As a result of the scanning project, HHC was able to save valuable office space and their data is much easier to retrieve within their new EHR system. Dr. Miller reported that he would absolutely recommend other organizations get their documents scanned by DocuDriven because of the "great overall experience and the cost."

Bruce Randall, CEO of DocuDriven, expressed that HHC was a great client to work with.

THE DOCUDRIVEN DIFFERENCE

Dr. Miller expressed that the best benefit of having their documents scanned by DocuDriven was the personal touch.

"Having Bruce, the owner of DocuDriven, come to our clinic and sit down with me to discuss the pros and cons of the different choices and methods involved in the scanning process," was most beneficial.

"DocuDriven was recommending the industry's best practices. DocuDriven also offered the lowest price and found ways to save us money several times during the scanning process."

Dr. Owen Miller
Holistic Health Clinic - Tacoma, WA



ABOUT DOCUDRIVEN

DocuDriven is a Business Process Optimization (BPO) company with an emphasis on data and document management based out of Vancouver, Washington. They specialize in offering products and services to help optimize your organization's business processes. Services are provide on or off-site.

(360) 760-4266

www.DocuDriven.com